

SERVICE REQUEST FORM FOR DISASTER RELIEF PROGRAM
BORANG PERMOHONAN PERKHIDMATAN PROGRAM BANTUAN AKIBAT BENCANA ALAM
1. CUSTOMER'S DETAILS / BUTIRAN PELANGGAN (INDIVIDUAL / BUSINESS / COMPANY)

 Name / Nama: _____
 Business Registration / Company No. / NRIC No. / Passport No. / No. KP/No. Pasport _____
 Tel No. / No. Tel: _____

2. UPDATING ACCOUNT DETAILS / MENGEMASKINI BUTIRAN AKAUN

 Effective Date / Tarikh Berkuat Kuasa _____
☐ Please update **ONLY** my account(s)/card(s) state below : ☐ Please update **ALL** my account(s)/card(s)
☐ Address / Alamat _____
 _____ Postcode / Poskod _____
☐ House Address / Alamat Rumah ☐ Office Address / Alamat Pejabat ☐ Alternate Address / Alamat Alternatif
☐ Contact Info / Maklumat Perhubungan : House / Rumah _____ Mobile / Tel Bimbit _____
 Office / Pejabat _____ Fax / Faks _____
☐ Email / E-mel _____

3. DISASTER RELIEF PROGRAM REQUEST / PERMOHONAN PROGRAM BANTUAN AKIBAT BENCANA ALAM

 Account Number / Nombor Akaun
 1. _____ 2. _____
☐ Payment moratorium up to a maximum of 6 months / Program bayaran ansuran moratorium sehingga 6 bulan maksimum
☐ Waiver of late charges/penalty fees/miscellaneous charges / Pengecualian bayaran lewat/penalti/caj
☐ Restructuring & Rescheduling request / Penjadualan & Pengstruktur Semula
☐ Others, please state / lain-lain, sila huraikan _____

4. MORATORIUM OPTIONS AFTER EXPIRY / PILIHAN SELEPAS TAMAT TEMPOH PROGRAM MORATORIUM

 I would like to / Saya memilih untuk:
☐ Keep loan tenure by increasing instalment after moratorium period / Menambah amaun ansuran selepas program moratorium
☐ Maintain existing instalment by increasing loan tenure after moratorium period / Mengekalkan amaun ansuran semasa dengan melalui penambahan tempoh pinjaman
☐ Maintain existing instalment and loan tenure, to settle differential sum at final instalment / Mengekalkan amaun ansuran dan tempoh pinjaman. Baki berlebihan akan dijelaskan pada bulan ansuran terakhir
☐ Others, please state / lain-lain, sila huraikan _____

5. GENERAL REQUEST / PERMOHONAN AM
☐ Request for Cheque Book / Permohonan Buku Cek:
☐ Card Replacement / Penggantian Kad:
☐ ATM/Debit Card / Kad Debit
 Card Number / Nombor Kad:
 1. _____ 2. _____
☐ Credit Card / Kad Kredit
 Card Number / Nombor Kad:
 2. _____ 2. _____

6. SUPPORTING DOCUMENTS / DOKUMENTASI SOKONGAN
☐ Police report / Laporan polis
☐ Others, please state / Lain-lain, sila huraikan: _____

7. DECLARATION / AKUAN

 I/We declare that all information provided herein are correct.
 Saya/Kami mengaku bahawa semua maklumat yang diberikan adalah benar.

Date / Tarikh _____

Signature / Tandatangan _____

8. FOR BANK USE / UNTUK KEGUNAAN BANK

For Branch Use		For Processing Unit/Relevant Department Use	
Received By	Signature Verified By	Input Processed By	Approved By
Name : _____	Name : _____	Name : _____	Name : _____
Signature : _____	Signature : _____	Signature : _____	Signature : _____